

HERO ASCENT

Advanced Emergency Medical Technician (AEMT)

Student Policy and Enrollment Agreement

Version 1.3 | Effective August 31, 2026

Step to the 4Front. Be the Hero.

Program Identifier Details

Program Name	Hero Ascent, Advanced Emergency Medical Technician
Training Center	4Front Emergency Training Center, LLC
BEMS Authorization	TC20260223044
Didactic Platform	Pearson MyLab BRADY, Advanced EMT
Textbook	Advanced EMT: A Clinical Reasoning Approach, 2nd Ed. (Alexander & Belle)
Program Start Date	August 31, 2026
Skills Sessions Begin	September 10, 2026
Last Skills Session	December 10, 2026
Psychomotor Competency Final	December 17, 2026
Document Submission Deadline	December 18, 2026
Total Tuition	\$1,850.00
Medical Director	Dr. DellRay Anderson, MD Utah License 174764-1205
Course Coordinator	Charlie Gray, AEMT steele@4frontetc.com
Lead Instructor	Rachel Stewart, AEMT sage@4frontetc.com

Section 1: Enrollment and Seat Reservation

1.1 Program Structure

Hero Ascent is the Advanced Emergency Medical Technician (AEMT) program of 4Front Emergency Training Center. It is offered in maximum enrollment of 12 students. Unlike the Hero Evolution program, Hero Ascent does not offer recurring skills block series or multiple entry points within a cohort. Students enter a cohort at its single published start date and progress through that cohort as one continuous group.

Distinct Cohorts, No Leapfrogging: 4Front ETC may run more than one Hero Ascent cohort. Each cohort is entirely distinct and self-contained. Skills sessions are never shared or combined across cohorts, and a student enrolled in one cohort may not attend another cohort's skills sessions to catch up, get ahead, or make up missed content. A student who does not complete the program within their cohort's cycle must re-enroll in a future cohort at full tuition cost.

1.2 Minimum and Maximum Completion Timeline

The program begins August 31, 2026 with self-paced didactic access. In-person skills sessions run weekly on Thursdays from September 10 through December 10, 2026. The internal psychomotor competency final is December 17, 2026, with all documentation due December 18, 2026. The maximum time allowed to complete all program requirements is nine (9) months from the program start date, consistent with State requirements, but the program is designed and scheduled for completion by December 18, 2026.

1.3 Program Format

Hero Ascent is a self-paced online didactic program combined with in-person Thursday skills sessions. The online didactic portion is completed independently through the Pearson MyLab BRADY platform. All skills instruction is completed in person during scheduled Thursday skills sessions at the 4Front ETC facility. The program format is fixed at enrollment and cannot be changed.

1.4 Registration and Legal Name Requirement

Students must register using their full legal name exactly as it appears on their government issued photo identification and on their active Utah EMT license. All NREMT and BEMS applications must be submitted under the student's legal name. A

name mismatch between course records, NREMT, and BEMS records can delay Authorization to Test issuance. Students may provide a preferred name for day to day communication, but the preferred name does not replace the legal name on official documentation.

1.5 Deposit and Seat Reservation

A non-refundable deposit of \$300.00 is required to reserve a seat in the cohort. The deposit reserves one seat only and does not constitute full enrollment. It does not grant access to course materials, the Pearson platform, or any course documentation.

Non-Refundable Policy: All deposits are non-refundable under all circumstances. By placing a deposit, you reserve a seat that cannot be offered to another student. Students are strongly encouraged to fully research program requirements, prerequisites, schedule demands, and financial obligations before placing a deposit.

1.6 Third-Party Deposits

A deposit may be placed by a third party on behalf of an identified student. The name of the intended student must be provided at the time of deposit. The seat is reserved for the named individual only and is non-transferable. The individual for whom the deposit was placed must be the individual who attends the program.

1.7 Prerequisites for Enrollment

The following are required at the time of enrollment and must be maintained throughout the entire program:

- Active Utah EMT license in good standing (see 1.8 below)
- Current AHA BLS for Healthcare Providers certification
- Minimum age of 18 years
- Valid government issued photo identification

There is no minimum education requirement. A high school diploma or GED is not required to enroll in any 4Front ETC program.

1.8 Active Utah EMT License Requirement

Per Utah Administrative Code R911-5-201(4), an individual enrolling in an AEMT course shall maintain a current Utah EMT license or higher until a new license level is granted. This is a statutory requirement that cannot be waived by 4Front ETC.

License Lapse Is Disqualifying: If your Utah EMT license lapses or expires at any point during the Hero Ascent program, you will be administratively withdrawn immediately per R911-5-201(4). No refund will be issued. It is your responsibility to maintain your EMT license in good standing throughout the program.

1.9 Criminal Background Advisory

AEMT licensure in Utah requires a background clearance including social security number, fingerprints, and other information required by Section 53-2d-410. The State of Utah maintains criminal background restrictions on eligibility to license as an AEMT. Applicants with concerns about criminal history are strongly encouraged to review Utah Admin. Code R911-5 and contact Utah BEMS before enrolling. 4Front ETC does not screen applicants for criminal history and has no authority over licensure eligibility decisions, which rest solely with Utah BEMS. Tuition is non-refundable regardless of background clearance outcome.

Section 2: Tuition, Payment Schedule, and Financial Agreement

2.1 Total Tuition

Total program tuition is \$1,850.00. Tuition includes access to the Pearson MyLab BRADY platform and Pearson eText for Advanced EMT: A Clinical Reasoning Approach, 2nd Edition (Alexander & Belle), all skills laboratory equipment and consumables, and instruction. No adjustment to tuition pricing is available and the cost of course materials cannot be separated from tuition.

2.2 Additional Fees Not Included in Tuition

The following fees are part of the certification and licensure process and are paid directly to the respective agencies. They are not paid to 4Front ETC and are not included in tuition:

Fee	Amount	Paid To
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NREMT AEMT Certification Exam	\$159.00 per attempt	Pearson Professional Assessments (NREMT)
Utah BEMS AEMT License (Initial QA Review)	\$45.00	Utah BEMS
DACS Fingerprint / Background	Varies (only if not on file)	Utah BEMS / DACS

Students who already have current fingerprints and a background clearance on file with Utah BEMS may not need to repeat the DACS process. Confirm your status with Utah BEMS at clearance-ems@utah.gov or (801) 273-6666, option 2.

2.3 Payment Schedule

Payment	Amount	Due
Deposit (non-refundable)	\$300.00	At enrollment, holds seat
Pre-Orientation Payment	\$850.00	On or before orientation
Final Balance	\$700.00	On or before first skills session (September 10, 2026)
Total	\$1,850.00	All payments non-refundable

2.4 Non-Refundable Policy and Financial Agreement

All tuition payments are non-refundable under all circumstances, including but not limited to: voluntary withdrawal, failure to complete the program, failure to pass the NREMT cognitive examination, failure to obtain state licensure, lapse of the required Utah EMT license, failure to clear DACS fingerprinting or background check, inability to secure field or clinical placement, removal for disciplinary reasons, or any other reason not constituting documented institutional fraud.

2.5 Financial Aid and Tuition Assistance

4Front Emergency Training Center is a privately owned training center and is not a government institution. Federal financial aid, FAFSA, and GI Bill benefits cannot be applied to tuition. 4Front ETC does not offer in-house financial aid or payment plans. Many employers offer tuition sponsorship or reimbursement for job relevant training, particularly fire departments, ambulance services, hospitals, and clinics. Students are encouraged to explore that option with their employer before enrolling.

2.6 Chargeback and Dispute Policy

By enrolling in Hero Ascent and making payment, students expressly agree to the non-refundable payment policy set forth in this document. Students who initiate a payment dispute or chargeback contrary to this policy will be considered in breach of the enrollment agreement. 4Front ETC reserves the right to pursue recovery of disputed funds and to report the matter to NREMT and state licensing agencies as appropriate.

2.7 Accepted Payment Methods

- Stripe (credit or debit card)
- Cash
- Personal or certified check, payable to 4Front Emergency Training Center
- Venmo

A 3% processing surcharge applies to all credit and debit card payments. No surcharge applies to cash, check, or Venmo. Debit card payments via Stripe are subject to a 7-day fund clearance period. Pearson access codes and enrollment documents are issued upon clearance of funds, not upon receipt of payment. Funds may take additional time to process during periods of high program activity.

Section 3: Orientation

3.1 Orientation Requirement

Attendance at orientation is mandatory prior to beginning any course activity. No course documentation, platform access codes, or course materials will be issued to any student who has not completed orientation. Orientation is not optional and cannot be waived.

3.2 Orientation Formats

- In-person at 4Front ETC, 1920 W 5200 S, Suite 7, Roy, Utah 84067
- Live via Zoom (scheduled session with instructor present)
- Pre-recorded session (available for review, with signed acknowledgment)

Orientation is not subject to cancellation. At least one format is available at all times. Inability to attend orientation is not a recognized basis for delayed course access or any accommodation.

3.3 Orientation Documentation

The following documents must be completed, signed, and submitted before any course access is granted:

- Program Syllabus (signed acknowledgment)
- ADA Accommodation and Accessibility Policy
- Sexual Harassment and Professional Conduct Policy
- Student Rights and Responsibilities
- Financial Agreement and Non-Refundable Payment Acknowledgment
- BLS Certification Self-Attestation
- Copy of current Utah EMT license
- Copy of valid government issued photo identification

3.4 BLS Self-Attestation

Students must attest in writing at orientation that they hold a current, valid CPR/BLS for Healthcare Providers certification. Students who do not hold current BLS certification at the time of orientation are not eligible to begin coursework. As an AHA credentialed instructor program, 4Front ETC can schedule BLS training before orientation upon request.

3.5 Code Issuance

The Pearson access code is issued only after all of the following conditions are satisfied:

- Deposit (\$300.00) cleared
- Pre-orientation payment (\$850.00) cleared
- Orientation attended in one of the three available formats
- All required documentation completed, signed, and submitted

Code Issuance Policy: The Pearson access code is issued once, after all orientation and documentation requirements are met and funds have cleared. Codes are not issued in advance of any requirement, for any reason.

Section 4: Required Equipment and Supplies

4.1 Equipment and Supplies Provided by 4Front ETC

All skills laboratory equipment and consumables are provided by 4Front ETC at no additional cost, including:

- All advanced airway, IV, IO, and medication administration training equipment
- All skills station consumables (IV catheters, training medications, supplies)
- Cardiac monitor and AED training units
- Training manikins and task trainers
- 4Front Emergency Training Center shirt (issued to each student)

4.2 Student-Sourced Required Equipment

Students are responsible for obtaining and maintaining the following basic diagnostic equipment before their first skills session:

Item	Specification
Stethoscope	Analog. Digital permitted only with documented ADA accommodation.
Blood Pressure Cuff (Aneroid)	Aneroid/analog only. Automatic digital cuffs not permitted.
Penlight	Standard pupil/diagnostic penlight.
Trauma Shears	Standard EMS trauma shears.

Students who find the hidden promo code on the 4Front ETC website may claim a free EMT student diagnostic kit at orientation, which satisfies this requirement.

4.3 Dress Code

Appropriate attire is required at all skills sessions: cargo-type or station pants, closed-toe shoes, and a 4Front ETC-issued shirt. Students who arrive out of dress code may not be permitted to participate and may not receive full credit for that session.

4.4 Course Textbook

The course textbook is Advanced EMT: A Clinical Reasoning Approach, 2nd Edition (Alexander & Belle). The Pearson eText and MyLab BRADY access are included in tuition and accessible through the Pearson app. A physical print textbook is available for separate purchase through Pearson at additional cost but is not required. The eText satisfies all course reading requirements.

Section 5: Pearson Platform and Course Materials

5.1 Required Platform

All didactic coursework is completed through the Pearson MyLab BRADY Advanced EMT platform. The platform tracks reading, homework, pre-tests, and post-tests, and timestamps student activity. The platform is the official record of didactic completion for the program.

5.2 Why the 4Front-Issued Code Is Required

Students must use the Pearson access code issued by 4Front ETC. This code links the student's coursework to the 4Front ETC course section, which is required for the Course Coordinator to verify completion and submit the student for NREMT examination authorization. A code obtained from any other source does not link to the 4Front course section and cannot be used to verify completion.

5.3 One Student, One Code, One Account

Each student receives one access code tied to one account. Course access is individual and non-transferable. Sharing accounts or access codes is a violation of academic integrity and grounds for dismissal.

5.4 Lost or Compromised Access Codes

Access codes are issued once. A student who loses or compromises an access code must notify the Course Coordinator immediately. Replacement is at the discretion of 4Front ETC and may incur a replacement cost charged by Pearson.

5.5 Technical Issues

Technical issues with the Pearson platform should be directed first to Pearson technical support. Students should notify the Course Coordinator of any platform issue that affects their ability to complete coursework on schedule. Technical issues do not extend the program completion deadline.

Section 6: Academic Requirements and Course Progression

6.1 Program Overview

Hero Ascent combines self-paced Pearson didactic coursework with weekly in-person Thursday skills sessions. Students are expected to progress through the didactic material in pace with the skills session schedule, completing the module that corresponds to each upcoming skills session before that session.

6.2 Course Entry

All students begin the Pearson coursework upon receipt of their access code following orientation. Because the skills sessions follow a fixed weekly schedule beginning September 10, 2026, students must maintain steady didactic progress from the start of the program.

6.3 Assignment Completion Requirements

Each individual assignment within a module, including every test, homework assignment, and reading assignment, must be completed with a score of 80% or higher. This is not an average across a module. Each assignment must individually meet the 80% threshold. Multiple attempts are permitted. Students who do not achieve 80% after multiple attempts should contact an instructor during office hours for academic support.

No Exceptions to the 80% Rule: Students who have not completed the required assignments with a passing score of 80% or higher on each individual assignment will not be admitted to the corresponding skills session, regardless of circumstances. There are no exceptions.

6.4 Weekly Progress Check-In

Students are required to complete a brief weekly progress check-in. This is used to monitor progress and identify students who may need additional support. Two consecutive non-responses without prior communication to the Course Coordinator will be flagged for follow-up and may affect a student's standing in the program.

6.5 Prior EMS Experience

This program does not award credit for prior EMS experience, prior AEMT or paramedic coursework, military medical training, or any other prior education or certification. All students complete all didactic modules and all 12 skills sessions in full.

6.6 Instructor Support and Office Hours

Instructor office hours are offered every Tuesday from 4:00 p.m. to 8:00 p.m. beginning September 1, 2026. Office hours are available to any enrolled student for additional time, explanation, hands-on practice, remediation of missed skills, or instructor assistance. Office hours are not limited to remediation. Office hours are excluded on September 29, October 27, and November 24 (instructor unavailable). Office hours are available in person and may be available virtually by arrangement.

6.7 Instructional Hour Requirements

Component	Hours
12 Required Thursday Skills Sessions (in-person, 6 hours each)	72 hours
Pearson MyLab BRADY coursework (tracked and timestamped)	Variable, self-paced
Minimum In-Person Skills Instruction (State requirement)	70 hours

The 12 in-person skills sessions provide 72 hours of in-person instruction, exceeding the State minimum of 70 hours. A student who misses more than two cumulative hours of in-person instruction falls below the State minimum and must complete remediation through office hours to satisfy the requirement.

Section 7: Skills Sessions

7.1 Skills Session Structure

The program includes 12 required skills sessions. Each session is 6 hours in length, held on Thursdays from 4:00 p.m. to 10:00 p.m. at 4Front ETC, 1920 W 5200 S, Suite 9, Roy, Utah 84067. There is no repeating series and no alternative entry point.

7.2 Thursday Skills Session Schedule

Session	Date
Session 1	Thursday, September 10, 2026
Session 2	Thursday, September 17, 2026
Session 3	Thursday, September 24, 2026
Session 4	Thursday, October 1, 2026
Session 5	Thursday, October 8, 2026
Session 6	Thursday, October 15, 2026
Session 7	Thursday, October 22, 2026
Session 8	Thursday, November 5, 2026
Session 9	Thursday, November 12, 2026
Session 10	Thursday, November 19, 2026
Session 11	Thursday, December 3, 2026
Session 12	Thursday, December 10, 2026

October 29, 2026 is excluded (instructor unavailable). The psychomotor competency final is December 17, 2026.

7.3 Skills Session Registration and Eligibility

Students must confirm completion of the required didactic assignments with passing scores before attending each skills session. Maximum capacity maintains a 6:1 student-to-instructor ratio. Do not travel to a skills session without confirming your eligibility. Ineligible students will not be admitted.

7.4 Skills Session Attendance Policy

Attendance at all 12 skills sessions is required. Students must arrive on time and remain for the full session. Students who arrive more than 15 minutes late or who leave before the session concludes may not receive full credit for that session, at the discretion of the Lead Instructor.

A student who misses a skills session must remediate the missed content during Tuesday office hours, with prior approval from the Course Coordinator and Medical Director. Remediation is limited by instructor availability and cannot be guaranteed. A student who cannot complete remediation for a missed session may be unable to meet the 72-hour in-person requirement and may not qualify for program completion. There is no repeating series in which to retake a missed session.

7.5 Skills Session Conduct

Students must arrive prepared, having completed the corresponding Pearson module work. Required at each session: 4Front-issued shirt, cargo/station pants, closed-toe shoes, stethoscope, BP cuff, penlight, trauma shears, and student identification.

7.6 Skills Station Pass Standards

All skills stations require demonstration to the standard set forth in the Utah BEMS AEMT Student Minimum Competency model and the National EMS Education Standards. The instructor will provide immediate remediation and, where time allows, same-day retesting. If same-day retesting is not possible, retesting is scheduled at the next available opportunity, which may be a future skills session or Tuesday office hours.

Section 8: Skills Pass-Offs and Minimum Competency

8.1 Authority and Requirement

Hero Ascent complies with the Utah Bureau of Emergency Medical Services AEMT Student Minimum Competency Model Guideline (October 2024), derived from the NASEMSO AEMT SMC Model Guideline (2023) and the National EMS Education Standards. Effective July 1, 2024, the NREMT requires verification by the AEMT Program Director that student minimum competencies have been verified in compliance with State requirements before a student is approved for the NREMT AEMT Certification Examination.

8.2 Patient Exposure Requirements

Students must demonstrate exposure to a minimum of 50 patient encounters or simulations across the program, distributed by age as follows:

Age Group	Minimum Percentage	Minimum Exposures
Pediatric (birth to 18 years)	10%	5
Adult (19 to 65 years)	30% to 60%	15 to 30
Geriatric (older than 65 years)	30% to 60%	15 to 30
TOTAL	100%	50 minimum

8.3 Skills Minimum Competency Requirements

The following skills must be assessed and documented. All attempts must be documented. Skills marked with an asterisk (*) may be performed in simulation when live patient opportunities are unavailable.

Skill	Min. Successful
Establishing IV access (LIVE PATIENT ONLY)	25
Administering IV bolus medication *	10
Inserting supraglottic airway *	10
End-tidal CO ₂ / capnography monitoring *	10
Performing PPV with BVM *	15
Venous blood sampling *	4
Administering IM injection *	2
Intranasal medication *	2
Establishing IO access *	2
Intraosseous medication *	2
Endotracheal suctioning *	2
Defibrillation (AED/semi-automated) *	2
Chest compressions *	2

8.4 IV Competency Documentation

IV access skills may be learned and initially practiced on training arms. However, all 25 required successful IV sticks must be performed on live human patients. Training arm practice does not count toward the 25-stick minimum, and simulation is not permitted for this skill.

- All IV attempts must be documented, including unsuccessful attempts
- Documentation must include date, setting, site, gauge, and outcome
- The success rate across all documented attempts must be calculated and reported
- A minimum of 25 successful live-patient sticks is required for completion
- A student who cannot demonstrate 25 successful live-patient IV sticks will not receive a completion recommendation

8.5 Conditions Coverage

Students must demonstrate exposure to the following conditions across their 50 minimum encounters:

- Trauma (10% to 15%)
- Psychiatric and behavioral (10% to 15%)
- Obstetric, normal and complicated delivery (5%, simulation permitted)
- Distressed neonate (5%, simulation permitted)
- Cardiac pathologies or complaints (10% to 15%)
- Cardiac arrest (5% to 10%, simulation permitted)
- Medical neurological pathologies or complaints (10% to 15%)

- Respiratory pathologies or complaints (10% to 15%)
- Other medical conditions (10% to 15%)

8.6 Field Experience

Students must complete a minimum of 10 to 20 supervised patient exposures as Team Leader (with minimal to no assistance) and 10 to 20 exposures as Team Member (with assistance), in a field or clinical environment. Field experience arrangements are the responsibility of the student, coordinated with the Course Coordinator. 4Front ETC does not place students in field or clinical experiences but will assist in identifying appropriate settings.

8.7 Skills Pass-Off Documentation

All skills pass-off documentation is the responsibility of the student, using forms provided by 4Front ETC. Completed skills pass-off documentation must be submitted to the Course Coordinator no later than December 18, 2026. Incomplete documentation at the program completion deadline will result in a delayed or withheld completion recommendation.

Section 9: Affective Domain and Professionalism

9.1 Affective Assessment Overview

Three affective domain assessments are required for course completion. Two are completed by the instructional team through direct observation throughout the course. One is completed by the student as a self-evaluation. All three must be completed before a completion recommendation is issued.

9.2 What Is Being Evaluated

- Dependability and reliability
- Attitude toward learning, instructors, and fellow students
- Maturity and emotional regulation
- Ability to accept and apply constructive feedback
- Professional conduct in all course environments
- Ability to relate to patients, families, and team members
- Response to stress and high-pressure scenarios

9.3 Role of the Course Medical Director

4Front ETC operates under the medical oversight of a Course Medical Director, a Utah-licensed physician. The Course Medical Director holds co-authority with the Course Coordinator over all matters of course content, student competency, and licensure recommendation. The Course Medical Director evaluates and co-signs affective domain assessment forms and observes student conduct throughout the course.

Licensure Recommendation Is Not Automatic: Successful completion of all technical requirements does not guarantee a recommendation for licensure. The Course Coordinator and Course Medical Director must both agree that a student has demonstrated the professional competency, judgment, and conduct required for safe AEMT practice.

Section 10: Program Completion and Certification Pathway

10.1 Completion Requirements

To complete Hero Ascent, ALL of the following must be satisfied by December 18, 2026:

Requirement	Standard
Pearson coursework	All assignments at 80% or higher, individually
Skills sessions	All 12 attended (or approved remediation)
IV competency	25 successful live-patient sticks documented
Skills pass-offs	All SMC skills documented and submitted
Patient exposures	50 minimum, distributed per Section 8
Field experience	Team Leader and Team Member exposures documented
Psychomotor competency final	Passed (December 17, 2026)
Affective assessments	3 total (2 instructor, 1 self)
In-person hours	70 hours minimum (72 scheduled)
Utah EMT license	Current and active at completion

Tuition	Paid in full, no outstanding balance
CC and Medical Director recommendation	Joint determination, not automatic

10.2 Skills Verification Submission

Upon confirmation that all completion requirements have been met, the Course Coordinator (Program Director) will submit verification of the student's successful course completion to the National Registry of Emergency Medical Technicians. This verification authorizes the student to apply for the NREMT AEMT Certification Examination. Verification will not be submitted for any student who has not fully satisfied all program requirements.

10.3 NREMT Cognitive Examination

Effective July 1, 2024, the NREMT discontinued the ALS psychomotor examination. AEMT candidates take a single cognitive certification examination:

- 135 questions, 3-hour time limit, computer-based linear format
- Administered at Pearson Professional Assessments testing centers
- Examination fee: \$159.00 per attempt, paid to NREMT
- Candidate has two years from program completion to pass

Internal Final vs. NREMT Exam: The December 17 psychomotor competency final is an internal 4Front ETC competency verification required for course completion. It is not the NREMT psychomotor exam, which no longer exists at the AEMT level. The NREMT AEMT certification is earned through the cognitive examination only.

10.4 State Licensure and DACS Background Check

Following successful NREMT certification, the student applies to Utah BEMS for AEMT licensure. Licensure requires the BEMS Initial QA Review Fee (\$45.00), a background clearance including social security number and fingerprints per Section 53-2d-410, a current Utah EMT license, BLS certification, and the favorable written recommendation of the Course Coordinator and Course Medical Director. Students who already have current fingerprints and background clearance on file with Utah BEMS may not need to repeat the DACS process. Confirm your status with Utah BEMS before submitting.

Section 11: Student Conduct and Disciplinary Policy

11.1 Professional Standards

Students are expected to maintain professional conduct at all times, including during skills sessions, clinical and field experiences, and in all communications with 4Front ETC personnel. Disruptive, disrespectful, unsafe, or unprofessional behavior is grounds for dismissal at the discretion of the Course Coordinator and Medical Director.

11.2 Academic Integrity

Academic dishonesty of any kind, including falsification of skills pass-off records, IV documentation, Pearson assignment fraud, or misrepresentation of clinical or field experiences, is grounds for immediate dismissal without refund and may be reported to Utah BEMS and NREMT.

11.3 Substance and Impairment Policy

Students must not be under the influence of alcohol, marijuana, or any impairing substance during any program activity. A student who appears impaired will be immediately removed and referred to the Medical Director. Confirmed impairment is grounds for immediate dismissal without refund.

11.4 Social Media and Confidentiality

Students may not post, share, or publish any patient information, clinical images, or program materials on social media or any public platform. HIPAA confidentiality requirements apply to all patient encounters. Violations may result in dismissal and may be reported to appropriate regulatory authorities.

11.5 Dismissal and Financial Consequences

A student may be dismissed for academic dishonesty, unprofessional conduct, lapsed Utah EMT license, impairment, failure to maintain academic progress, or outstanding tuition balance. Dismissed students are not eligible for a completion recommendation and are not entitled to any refund. All tuition remains non-refundable upon dismissal.

11.6 Sexual Harassment and Professional Conduct

4Front ETC maintains a zero-tolerance policy for sexual harassment. Any student who engages in harassing conduct toward another student, instructor, staff member, guest, or patient will be subject to immediate dismissal. Reports of harassment will be investigated promptly and may be referred to law enforcement and regulatory authorities as appropriate.

11.7 ADA Accommodations

4Front ETC complies with the Americans with Disabilities Act. Students requiring accommodation should contact the Course Coordinator at the time of enrollment to discuss reasonable accommodations. Documentation of disability may be required. Accommodations cannot fundamentally alter the essential competency requirements of the program or the State minimum competencies required for AEMT licensure.

Student Acknowledgment

By enrolling in Hero Ascent and paying the required deposit, the student acknowledges receipt of this policy document and agrees to abide by all terms and conditions set forth herein. A signed acknowledgment form must be on file before the student may attend orientation or receive Pearson platform access.

Signature

Student Printed Name: _____

Student Signature: _____ Date: _____

Utah EMT License No.: _____ Expiration: _____